

H-Z-M-B

港珠澳大橋 · 香港段
HONG KONG-ZHUHAI-MACAO BRIDGE
HONG KONG SECTION

Passenger Guide

for Hong Kong Users of
the Hong Kong-Zhuhai-Macao Bridge





Introduction to Passenger Clearance Building Facilities

The two-storey Hong Kong-Zhuhai-Macao Bridge (HZMB) Passenger Clearance Building (PCB) is equipped with retail shops, food and beverage outlets as well as automated teller machines (ATMs) on the ground floor (Arrival Hall) and the first floor (Departure Hall) to meet passengers' needs. There are also a visitor centre and Hong Kong International Airport check-in service counters at the Arrival Hall and shuttle bus ticket counters and ticket vending machines at the restricted area of the Departure Hall to serve passengers.

Family toilet cubicles, accessible toilets and infant care rooms are provided at the PCB.

Characteristics

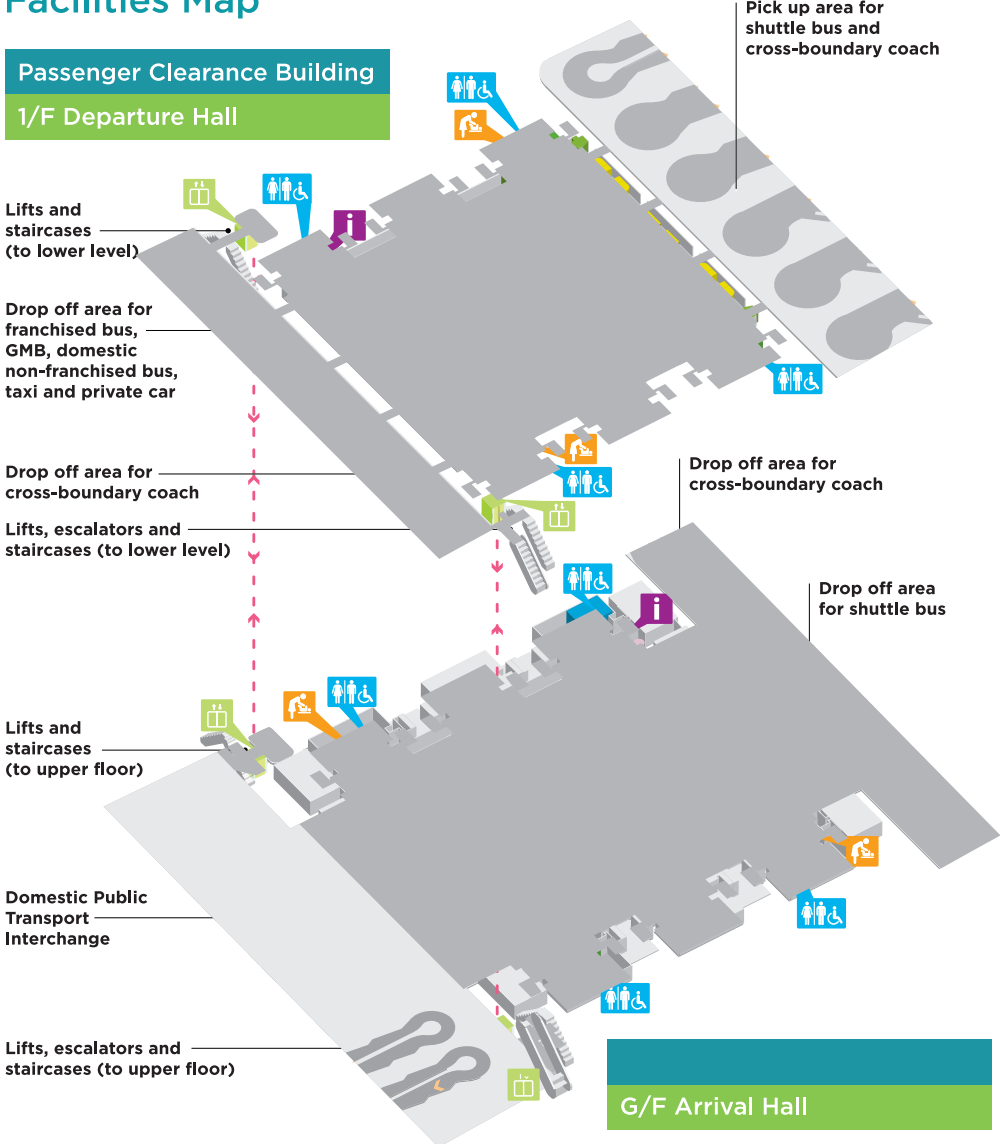
The roof of PCB is designed in the form of a wave to evoke the undulating flow of surrounding waters. It is supported by a few tree-like structural columns to create an enhanced sense of spaciousness at the Arrival and Departure Halls. Designed with abundant natural light, the PCB is an energy efficient and environmentally friendly infrastructure.

Operating Hours

24 hours

Facilities Map

Passenger Clearance Building
1/F Departure Hall



- | | | |
|--|---|--|
| ■ Department of Health | ■ Cafes | ■ Shuttle Bus Ticket Counters |
| ■ Immigration Department | ■ Retail Shops | ■ Hong Kong International Airport Check-in Service |
| ■ e-Channels | ■ Washrooms / Accessible Toilets | ■ Lifts |
| ■ Customs and Excise Department | ■ Infant Care Room | ■ Immigration counters for elderly aged 65 or above and persons with disabilities |
| ■ Help Desk | ■ ATMs | ■ Hong Kong Tourism Board Visitor Centre |
| ■ Restaurants | | |

Public Transport Services

Passengers can travel from Hong Kong to Zhuhai or Macao via HZMB in two ways:

- 1) make use of local public transport to reach the Hong Kong Port, ride a shuttle bus to Zhuhai Port or Macao Port and then take their local transport to the destinations;
- 2) take cross-boundary coach or cross-boundary hire car directly from Hong Kong to Zhuhai or Macao. (Note: The hire car services between Hong Kong and Macao is expected to commence operation in early 2019.)

Local Public Transport Serving the Hong Kong Port

(1) MTR, Franchised Bus and GMB Services

Feeder routes to MTR stations:

MTR	FRANCHISED BUS FEEDER ROUTES	TERMINAL POINT	MAJOR SERVICE AREAS
Tung Chung line (MTR Sunny Bay Station)	Citybus B5	MTR Sunny Bay Station	HK Disneyland
Tung Chung line (MTR Tung Chung Station)	New Lantao Bus B6	Tung Chung (Mun Tung Estate)	Tung Chung Town / MTR Tung Chung Station

Other feeder routes:

FRANCHISED BUS / GMB	FEEDER ROUTES	TERMINAL POINT	MAJOR SERVICE AREAS
Franchised bus	New Lantao Bus B4	Airport	Airport / AsiaWorld-Expo
GMB	901	Tung Chung North	Airport Catering Area / AsiaWorld-Expo

Airport Bus “A” Routes:

AIRPORT BUS “A” ROUTES	TERMINAL POINT	MAJOR SERVICE AREAS
Citybus A11	North Point Ferry Pier	Sheung Wan, Central, Wan Chai, Causeway Bay, North Point
CitybusA21	Hung Hom Station	West Kowloon, Mong Kok, Yau Ma Tei, Jordan, Tsim Sha Tsui, Hung Hom
Citybus A22	Lam Tin Station	Jordan, To Kwa Wan, Kowloon City, San Po Kong, Kwun Tong, Lam Tin
Citybus A29	Tseung Kwan O (Po Lam)	Wong Tai Sin, Kowloon Bay, Kwun Tong, Tseung Kwan O
Long Win Bus A31	Tsuen Wan (Nina Tower)	Tsing Yi, Tsuen Wan
Long Win Bus A33X	Tuen Mun (Fu Tai)	Tuen Mun Town Centre, Leung King, Tai Hing, Siu Hong
New Lantao Bus A35	Mui Wo	Tung Chung, Tong Fuk, Cheung Sha, Pui O, Mui Wo
Long Win Bus A36	Long Ping Station	Tai Lam Tunnel Bus Interchange, Yuen Long Town Centre
Long Win Bus A41	Sha Tin (Yu Chui Court)	Sha Tin Town Centre, City One Shatin

All overnight airport bus “NA” routes will serve the Hong Kong Port.

- On journeys to Hong Kong Port, passengers on other airport bus “A” and “E” routes may interchange the 8 Citybus or Long Win routes listed on the table at bus stops at Airport Terminal 2 and at Lantau Link Toll Plaza respectively.
- On journeys to urban area or other areas in the New Territories, passengers from Hong Kong Port may take airport bus “A” routes operating via the Hong Kong Port. Passengers may interchange other Citybus or Long Win “A” and “E” routes at the busstop at Lantau Link Toll Plaza if necessary.
- Passengers who interchange bus routes operated by the same franchised bus company can enjoy concessionary fares by tapping the same Octopus card.
- Passengers who need to travel to/from Hong Kong Port in the small hours may take “NA” routes, which terminate at Hong Kong Port.
- For details, passengers can visit the following websites:
 - Citybus (<http://www.nwstbus.com.hk>)
 - Long Win Bus (<http://www.lwb.hk>)
 - New Lantao Bus (<http://www.newlantaobus.com>)

(2) Domestic Non-franchised Bus

Passengers can make use of pre-booked tour, hotel or contract hire services provided by non-franchised buses plying between the Hong Kong Port and urban areas or the New Territories.

(3) Taxi

All types of taxis are available for hire at the HZMB Hong Kong Port Public Transport Interchange. There are three types of taxis as listed below, each with its own designated pick-up and drop-off location as well as operating areas.

Urban Taxis (Red)



Permitted to operate throughout Hong Kong (except Tung Chung Road and southern part of Lantau Island)

Lantau Taxis (Blue)



Permitted to operate on Lantau Island and in Chek Lap Kok (including the airport island).

NT Taxis (Green)



Permitted to operate in northwest (i.e. north of Tsuen Wan) and northeast (i.e. north of Sha Tin) New Territories, and some other specified locations including the Hong Kong International Airport, Hong Kong Disneyland, MTR Tsing Yi Station, MTR Tsuen Wan Station, MTR Hang Hau Station, Shun Lee Estate in Kwun Tong, Accident & Emergency Department at Tseung Kwan O Hospital, Prince of Wales Hospital in Sha Tin and Sha Tin Racecourse.

For details of taxi fare and surcharges, passengers can visit website of the Transport Department. <https://www.td.gov.hk/en/home/index.html>



Layout Plan of Domestic Public Transport Interchange

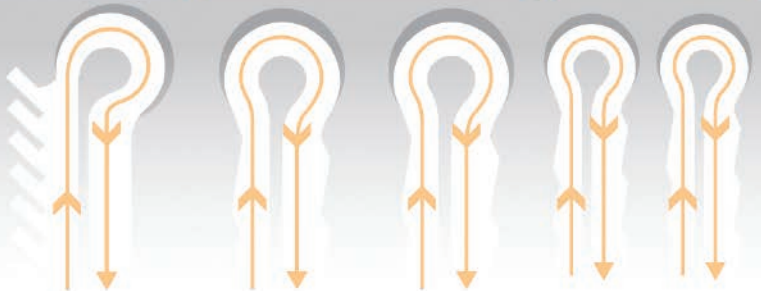
Passenger Clearance Building G/F Arrival Hall



Pick Up Area
for Cross-Boundary
Coach

Pick Up Area for
Franchised Bus, GMB and
Domestic Non-franchised bus

Pick Up Area for
Taxi



Cross-boundary Public Transport Services

Passengers can take shuttle bus, cross-boundary coach or cross-boundary hire car plying between Hong Kong and Macao, or Hong Kong and Zhuhai via the Hong Kong-Zhuhai-Macao Bridge.

(1) Shuttle Bus

- Two shuttle bus routes – Hong Kong/Zhuhai route and Hong Kong/Macao route
- 24-hours service, peak period headway at 5 minutes; non-peak period headway at 10-15 minutes; overnight period headway at 15-30 minutes.
- Shuttle bus ticket counters and ticket vending machines are available at the restricted area of the Departure Hall to facilitate passengers to purchase shuttle bus tickets. Passengers may also purchase the tickets online in advance.

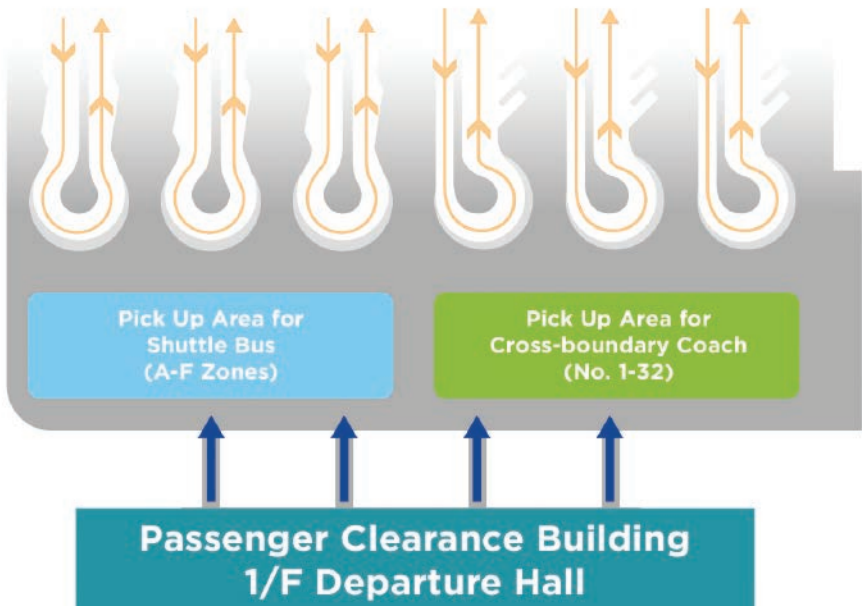


(2) Cross-boundary Coach and Cross-boundary Hire Car

- Cross-boundary coaches provide services between urban areas of Hong Kong and Zhuhai or Macao with fixed stopping points, fixed routes and fixed schedules.
- The main stopping points in urban areas of Hong Kong include Causeway Bay, Tsim Sha Tsui, Kowloon Station (Element), Mong Kok, Prince Edward, Kwun Tong, Tseung Kwan O, etc..
 - The main destinations in Mainland via the HZMB include Zhongshan, Zhuhai, Jiangmen, Xinhui, Kaiping, Toishan, Yangjiang, etc., and
 - The main destinations in Macao are some of the hotels located in Taipa District.
- For the details on routing, frequency and fare of the cross-boundary coach services, please call the Cross-boundary Coach Associations for the information of the operators :
 - Hong Kong Guangdong Boundary Crossing Bus Association Limited: Tel 2721 4466
 - China Hong Kong and Macau Boundary Crossing Bus Association: Tel 2782 0738
- Cross-boundary hire cars provide pre-booked and personalised point-to-point services. Passengers can call the Cross-boundary Coach Associations listed above for the information of the operators.



Layout Plan of Pick Up Area for Shuttle Bus and Cross-boundary Coach





Enquiry Hotline:

<p>Hong Kong-Zhuhai-Macao Bridge Shuttle Bus (Hong Kong) Company Limited</p>	<p>3753 3888</p>
<p>Hong Kong Guangdong Boundary Crossing Bus Association Limited [Cross-boundary Coach and Cross-boundary Hiring Car]</p>	<p>2721 5522</p>
<p>China Hong Kong and Macau Boundary Crossing Bus Association [Cross-boundary Coach and Cross-boundary Hiring Car]</p>	<p>2782 0738</p>
<p>New Lantao Bus Company (1973) Limited [Franchised Bus Routes B4, B6, A35, N35]</p>	<p>2984 9848</p>
<p>Long Win Bus Company Limited [Franchised Bus Routes A31, A33X, A36, A41, NA31, NA33, NA34, NA40, NA41]</p>	<p>2261 2791</p>
<p>Citybus Limited [Franchised Bus Routes B5, A11, A21, A22, A29, NA11, NA20, NA21, NA29]</p>	<p>2873 0818</p>
<p>Coronet Ray Development Limited [GMB Route GMB901]</p>	<p>3193 9393</p>

Related Pamphlets



Related Websites

Hong Kong-Zhuhai-Macao Bridge Hong Kong Section:
<http://www.hzmb.gov.hk/en/index.html>

Transport Department:
<http://www.td.gov.hk/en/home/index.html>

Highways Department:
<https://www.hyd.gov.hk/en/home/index.html>

Immigration Department:
<https://www.immd.gov.hk/eng/index.html>

Customs and Excise Department:
<https://www.customs.gov.hk/en/home/index.html>

Department of Health:
<http://www.dh.gov.hk/eindex.html>

The Hong Kong Federation of Insurers – HZMB Insurance Corner:
<https://www.hkfi.org.hk/hzmb/index.html>

Emergency Telephone Numbers
In emergency situations, please contact the local police, ambulance service, fire and other emergency services by calling 999.

Useful Telephone Numbers:

Transport Advisory Committee Transport Complaints Unit	2889 9999
1823 operated by the Government	1823
Police Hotline	2527 7177
Road Co-op Lost & Found 24-Hour Free Hotline for Lost Property on Taxi	187 2920
Airport Authority Hong Kong	2181 8888
Hong Kong Tourism Board	2508 1234

